

To all Tattile SRL employees

Customer satisfaction and **product reliability** are key factors in Tattile's success, to be achieved through:

- the development of a widespread culture of **quality**, based on respect, competence, creativity and people involvement;
- continuous **innovation** of products and services, to guarantee "state of the art" solutions to our customers, in agreement with their expectations, with their requirements applicable time by time, including the legal ones of the country of destination;
- an efficient product validation, testing and control system (HW and SW), aiming at **zero defect goal**;
- the continuous improvement of processes through the implementation of WCM (**World Class Manufacturing**) methodologies, with the aim of developing solid processes to support "zero defect products";
- **involving** the whole internal organization, suppliers and consultants into Tattile quality policy.

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CEO of Tattile srl

