

We are currently looking for...

# **Senior Customer Success for Mobility BU**



### **Tattile**

Have you ever imagined working for a state-of-the-art computer vision company dealing with machine learning-based products, generating a durable impact for the Planet?

Tattile is a world leader and double-digit growing player in the ITS (Intelligent Transportation Systems) market, offering edge technology (Smart Cameras + Artificial Intelligence/AI) for Smart Cities and modern, green & safe Mobility Applications.

## Scope

As Senior Customer Success, you will be responsible for:

- Provide exhaustive technical support to our clients
- On-field / by phone problem solving
- Actively participate in the Tattile Academy development
- After receiving intensive product training, you will be an essential contributor to the international development of our business in the ITS market

## Profile

- Excellent communication skills with customers
- Education: Diploma in Electronics or Computer Science
- Software skills in the web interface field, protocol Ftp- TCP/IP – RSTP and troubleshooting
- Basic electronics knowledge in the serial protocol field and embedded systems.
- Place of work: Mairano (Brescia) Italy
- Must have proficiency in the English Language (written and oral)
- Willing to travel (in Italy and abroad)
- A plus is familiarity with Alarm and CCTV business
- Preferred age, less than 35

### Offer

We offer an excellent salary and the opportunity to be a game-changer in an innovative and technology-driven company; you will be part of a young and dynamic team, collaborating with a worldwide network of Hi-Tech partners.

Interested?

Contact us: infohr@tattile.com