

Do you like challenges?



We are currently looking for...
After Sales Manager

1 Tattile is a double-digit growing company, operating in the Machine Vision and ITS industry offering cameras, smart cameras, ANPR cameras, vision controllers and software applications to high demanding international customers. All our products are fully developed by our internal R&D team, formed by more than 30 young and dynamic engineers. We offer an international and stimulating working environment for dynamic people!!

2 Function
 As After Sales Manager, you will be responsible for the coordination of:

- Call center
- Repairing & guarantee service
- Field assistance
- Product technical documentation

5 Offer
 We offer an excellent salary with outstanding benefits and the opportunity to participate in the success of a unique high-tech company.

Join our Team!

Interested?

Contact: infohr@tattile.com

4 Profile
 For this job we are looking for someone with Electronic Engineer Degree or similar.

- Minimum 5 years' experience in aftersales
- Strong organizational, managerial and communication skills.
- Problem Solving, Strategic Planning
- Ability to define priorities and to work in a fast-paced environment.
- Proactive and self-motivated.
- Availability to travel, either in Italy or abroad.

You need to be:

- Strongly motivated and poised with initiative in order to grow our business.
- Eager to promote new products and technology to our sales network and potential customers
- Understand the needs of the customer and translate them to the best solution
- Willing to travel and work in a team of professionals
- Experience with Machine Vision solutions is an asset
- English is a must, other foreign languages a plus

3 Responsibilities

- To manage and coordinate technical assistance activities, by phone and/or on-site
- To create added value for the company by proposing customers suitable maintenance plans and/or hardware/software upgrades and services.
- Ensure the feedback loop between customers - quality - R&D – customers.
- Define and monitor Service KPI
- Interaction with our R&D and Field Engineer team